

# The Pioneers Behind the Healthcare Pioneers



## Responsible for microbiology **INNOVATIONS**

that are now the gold standard in the industry, such as **VITEK® 2**, **VIDAS® D-Dimer Exclusion™ II**, plastic blood culture bottles, and **Etest®**.

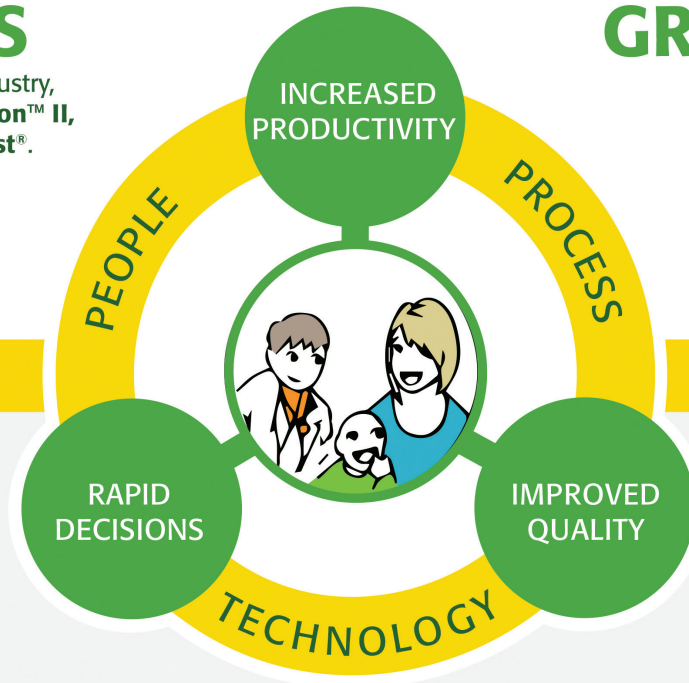


## Continue to pioneer **GROUNDBREAKING**

diagnostic support tools such as **VITEK® MS**, **BioFire FilmArray®**, **VIDAS® B•R•A•H•M•S PCT™** and **Myla®**.

**#1**  
Support Services  
Microbiology  
Organization  
Ranking

*Pioneering Support*



Reduce errors by up to  
**90%**  
using bioMérieux  
Workflow  
Solutions

*Pioneering Excellence*

### Leading Microbiology Education, Training & eLearning

**42**

Weeks of hands-on  
training provided

**600+**

customers trained  
per year

**30**

courses offering continuing  
education credits

**99%**

Satisfaction Score

*Every day, you're on the front lines.  
Who's got your back?*

**People on the front lines of care and safety – clinicians, administrators, scientists, laboratorians – are facing a range of challenges, from emerging antibiotic resistance to the adoption of new technology to the increasing importance of publicly available metrics, no matter where they work: the lab, the ICU, the veterinary clinic, or a food processing plant.**

At bioMérieux, we've always risen to these kinds of challenges – in fact, they're why Marcel Mérieux established his institute back in 1897. Innovation, leadership and service drove his every decision. Today, the same is still true.

It was the people of bioMérieux who introduced many of the microbiology innovations that are now the gold standard in the industry, such as Vitek® 2, and Etest®. And we continue to pioneer groundbreaking diagnostic support tools such as VITEK® MS, BioFire FilmArray® and Myla®.

But supporting you is about more than just offering pioneering technology. **The people of bioMérieux are behind you 100%, committed to meeting your clinical and organization needs, and helping you take full advantage of a comprehensive range of microbiology products and services.**

Our service is among the highest-rated in the industry. Take it from our client Joe Smith, who saw firsthand on New Year's Eve the lengths our support team will go on behalf of our customers. And take it from Maggie Jones, a bioMérieux Field Application Specialist who provided training and support throughout the weekend to so her client could bring a new piece of equipment on line sooner, saving time and money – and enabling rapid clinical decision support.

Both Maggie and Joe are part of the bioMérieux family: the community of microbiology specialists throughout the world who share a pioneering spirit. All of us, inside and outside the company, are focused on exploring the frontiers of science – and enhancing human health in the real world. We've got your back.

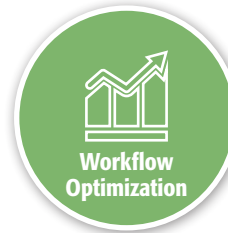
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## bioMérieux Total Service Solutions

### Customer Support



### Professional Services



### Training & Education

